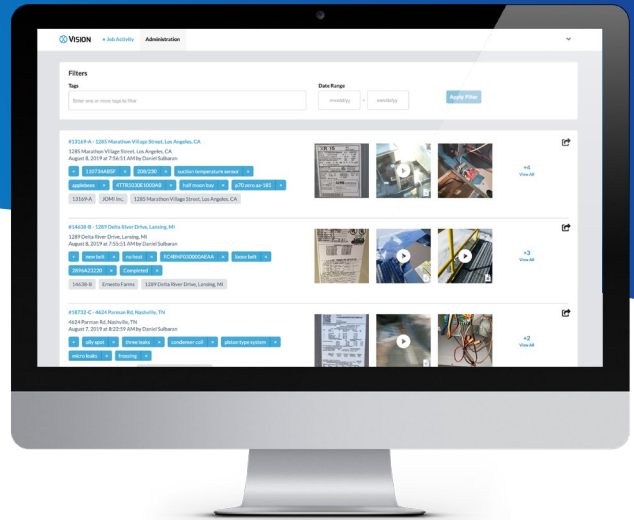




Heating & Cooling Products



## Introducing Day & Night® Heating & Cooling Products and XOi

# YOUR ALL-IN-ONE COMMUNICATION TOOL

Day & Night® Heating & Cooling Products is excited to collaborate with XOi Technologies, the leader in field service technology for contractors. XOi seamlessly connects field service technicians, home offices, and their customers through a simple cloud-based app. Combined with Day & Night® Heating & Cooling Products Technical Support, this integrated tool provides access to an extensive knowledge base of relevant equipment documentation and training content, real-time live video support, and official workflows. XOi simplifies technicians' work while validating consistent quality and transforming the customer experience.

### HOW DOES XOI HELP?



#### TECHNICIANS

- Complete work faster.
- CYA with jobsite photos and videos.
- Hone skills with on the job training and support.



#### MANAGERS

- Remotely view work quality.
- Verify job completion.
- Keep tabs on past and present jobs.



#### CUSTOMERS

- Better communicate with technicians.
- Understand the work that needs to be done.
- Trust the work was completed.

**USE YOUR MARKETING CO-OP FUNDS TO COVER THE COST OF THIS INNOVATIVE TECHNOLOGY SOLUTION.**



## TAKE A LOOK INSIDE XO*i*



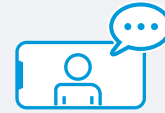
### CAPTURE

- Photo & Video Documentation
- Streamlined & Automated Workflows
- Centralized Completed Job Information



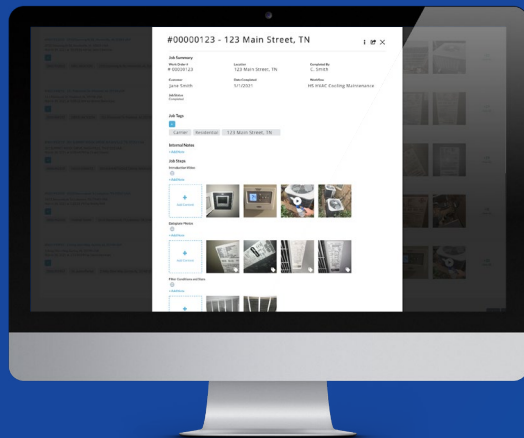
### COACH

- Extensive Knowledge Base
- Remotely Access Important Job Information
- Effectively Manage Job Documentation



### COLLABORATE

- Live & Interactive Video Calling
- Recorded Video Trainings
- Remote Diagnostics



## XO*i*. EASY TO IMPLEMENT. EASY TO USE.

**A Dedicated Partner** - A dedicated customer success manager will work with your managers and techs to get them up and running in 2 weeks.

**Ongoing Service & Support** - XO*i* provides ongoing training and support to ensure you and your team get the most out of XO*i*.

**Marketing Documentation** - XO*i*'s marketing team will work with you on any documentation and collateral you may need to help your techs & customers understand how you're utilizing XO*i*.

**Technical Support** - Through XO*i* Vision connect to real-time live video support, faster troubleshooting, and exclusive multi-channel workflows and knowledge base.

## LEARN MORE AT

[www.xoi.io/daynight-promotion](http://www.xoi.io/daynight-promotion)



[www.dayandnightcomfort.com](http://www.dayandnightcomfort.com)

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