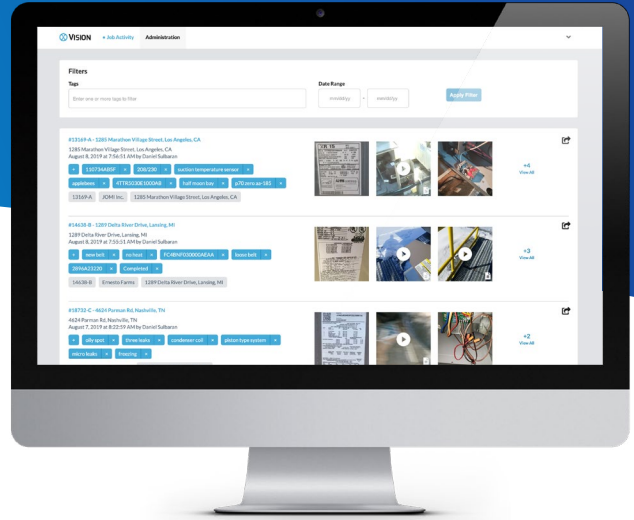




HEATING & COOLING PRODUCTS



Introducing Heil® Heating & Cooling Products and XOi



YOUR ALL-IN-ONE COMMUNICATION TOOL

Heil® Heating & Cooling Products is excited to collaborate with XOi Technologies, the leader in field service technology for contractors. XOi seamlessly connects field service technicians, home offices, and their customers through a simple cloud-based app. Combined with Heil® Heating & Cooling Products Technical Support, this integrated tool provides access to an extensive knowledge base of relevant equipment documentation and training content, real-time live video support, and official workflows. XOi simplifies technicians' work while validating consistent quality and transforming the customer experience.

HOW DOES XOI HELP?



TECHNICIANS

- Complete work faster.
- CYA with jobsite photos and videos.
- Hone skills with on the job training and support.



MANAGERS

- Remotely view work quality.
- Verify job completion.
- Keep tabs on past and present jobs.



CUSTOMERS

- Better communicate with technicians.
- Understand the work that needs to be done.
- Trust the work was completed.

USE YOUR MARKETING CO-OP FUNDS TO COVER THE COST OF THIS INNOVATIVE TECHNOLOGY SOLUTION.



TAKE A LOOK INSIDE XOi



CAPTURE

- Photo & Video Documentation
- Streamlined & Automated Workflows
- Centralized Completed Job Information



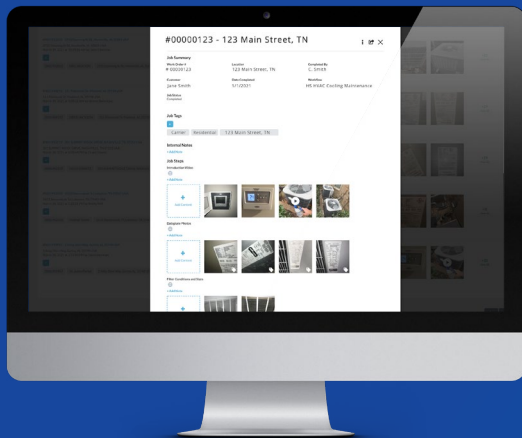
COACH

- Extensive Knowledge Base
- Remotely Access Important Job Information
- Effectively Manage Job Documentation



COLLABORATE

- Live & Interactive Video Calling
- Recorded Video Trainings
- Remote Diagnostics



XOi. EASY TO IMPLEMENT. EASY TO USE.

A Dedicated Partner - A dedicated customer success manager will work with your managers and techs to get them up and running in 2 weeks.

Ongoing Service & Support - XOi provides ongoing training and support to ensure you and your team get the most out of XOi.

Marketing Documentation - XOi's marketing team will work with you on any documentation and collateral you may need to help your techs & customers understand how you're utilizing XOi.

Technical Support - Through XOi Vision connect to real-time live video support, faster troubleshooting, and exclusive multi-channel workflows and knowledge base.

LEARN MORE AT

www.xoi.io/heil-promotion



www.heil-hvac.com

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