

Introducing International Comfort Products and XOi

YOUR ALL-IN-ONE COMMUNICATION TOOL

International Comfort Products (ICP) is excited to collaborate with XOi Technologies, the leader in field service technology for contractors. XOi seamlessly connects field service technicians, home offices, and their customers through a simple cloud-based app. Combined with International Comfort Products Technical Support, this integrated tool provides access to an extensive knowledge base of relevant equipment documentation and training content, real-time live video support, and official workflows. XOi simplifies technicians' work while validating consistent quality and transforming the customer experience.

HOW DOES XOI HELP?



TECHNICIANS

- Complete work faster.
- CYA with jobsite photos and videos.
- Hone skills with on the job training and support.



MANAGERS

- Remotely view work quality.
- Verify job completion.
- Keep tabs on past and present jobs.



CUSTOMERS

- Better communicate with technicians.
- Understand the work that needs to be done.
- Trust the work was completed.

USE YOUR MARKETING CO-OP FUNDS TO COVER THE COST OF THIS INNOVATIVE TECHNOLOGY SOLUTION.



TAKE A LOOK INSIDE XO*i*



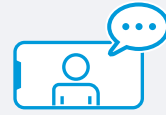
CAPTURE

- Photo & Video Documentation
- Streamlined & Automated Workflows
- Centralized Completed Job Information



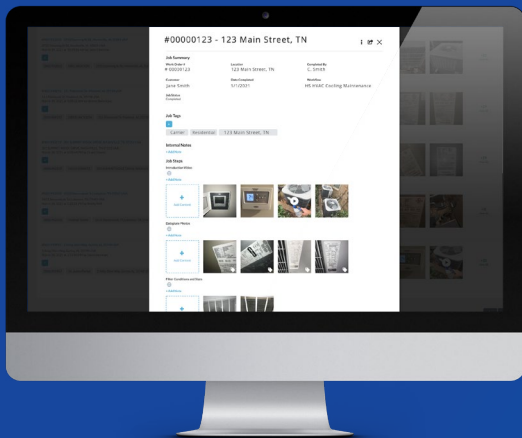
COACH

- Extensive Knowledge Base
- Remotely Access Important Job Information
- Effectively Manage Job Documentation



COLLABORATE

- Live & Interactive Video Calling
- Recorded Video Trainings
- Remote Diagnostics



XO*i*. EASY TO IMPLEMENT. EASY TO USE.

A Dedicated Partner - A dedicated customer success manager will work with your managers and techs to get them up and running in 2 weeks.

Ongoing Service & Support - XO*i* provides ongoing training and support to ensure you and your team get the most out of XO*i*.

Marketing Documentation - XO*i*'s marketing team will work with you on any documentation and collateral you may need to help your techs & customers understand how you're utilizing XO*i*.

Technical Support - Through XO*i* Vision connect to real-time live video support, faster troubleshooting, and exclusive multi-channel workflows and knowledge base.

LEARN MORE AT

www.xoi.io/icp-promotion